

Meggitt Avionics Customer Support Group Assistance

Meggitt Avionics has a range of customer support data, documents and technical support options available

Technical Publications

CMM - Component Maintenance Manual (ATA standard)

MM - Maintenance Manual (BCAR standard)

SB - Service Bulletin (ATA standard) supplied without CMM

SIL - Service Information Letter (ATA standard)

Technical Publications are supported with a full revision service. The Technical Publications Index is available on the internet at: www.meggitt-avionics.co.uk and publications may also be requested automatically from this address. Please refer to the Technical Publications Index for the definition and an overview of the content of the publications.

All Technical Publications will be supplied as a PDF document distributed to an E-mail address.

Pricing Details

Information	Price (£ Sterling)
CMM (and OM)	Available to OEM only
MM (and AOI/ ACM/ OpM/ SM)	5000
SB	5000
SIL (and PM)	Price on Application

Where a part number has multiple SB or SIL documents and these documents are all identified with the same product part number and are used on the same aircraft platform these will be supplied for the one price.

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Supply of Training at Customers nominated Facility

Content

An overview of the history of the product and its functionality.
Top-level diagnostics down to sub-assembly level in line with procedures in the CMM.
Component level diagnostics in line with Meggitt Avionics process specifications.
Re-work of major PCB in line with process specifications to improve in-service reliability.
The history of major failure modes and root cause analysis to enable quick and effective repair and test.

Price on Application dependent on training location and product.

Supply of Test Equipment

Content

Meggitt Avionics designed Test and Assembly equipment for ease of repair and test.
Sub-assembly break-out boards to enable access to all areas of sub-assemblies to assist in diagnostics and repair.
Major test points on break-out boards for use when diagnosing down to component level.

Price on Application dependent on product.

Spares Provisioning

Content

To safeguard the integrity of your repairs we recommend that all spares for use within the repairs be purchased directly from Meggitt Avionics.

Price on Application dependent on product.

For further details and assistance with your requirements contact:

General support enquiries

OR

Technical Publication enquires

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Meggitt Avionics reserve the right to alter the pricing and supply details prior to order acceptance.

Please note that in accordance with export regulations an End User Undertaking (EUU) is required before requested Technical Publications can be distributed.

When Meggitt Avionics have received a Purchase Order and an EUU for a Technical Publication request we will further investigate the request and advise if we are able to proceed with the delivery.